

FLYER

051-107
April 9, 1998

TO: Chief, HRMS

SUBJ: Additional Information Regarding Flyer 051-87, Availability of CSRS and FERS Handbook on Disk

Flyer 051-87, issued to VA field offices in late March, transmitted Benefits Administration Letter (BAL) 98-704. The BAL provided ordering instructions for obtaining the CSRS and FERS Handbook on Disk. We have received an number of telephone calls from the field about how HRM offices will be notified of future updates and costs.

The Office of Personnel Management (OPM) has advised that they do not have procedures in place at this time regarding the procurement of future updates to the Handbook on Disk. We will pass along all information we receive from OPM on this matter.

Questions about this flyer should be directed to your geographic area contact within the Customer Advisory and Consulting Group (see below).

Customer Advisory and Consulting Group (051)
Office of Human Resources Management
VA Headquarters - Washington, DC

Team A (051A)

Geographic Area

VISNS: 2, 3, 6, 7, 10, 12, 13, 14, 17, 18, 20, 21
VBA: Eastern and Southern Areas
NCS: Atlanta and Philadelphia Areas

Bruce Ducharme: (202) 273-9832

Rod Meader: (202) 273-9837

Team B (051B)

Geographic Area (Cluster B1)

VISNS: 1, 5, 8, 15, 22
VBA: Central Area

Geographic Area (Cluster B2)

VISNS: 4, 9, 11, 16, 19, 29
NCS: Denver Area

Headquarters

VBA: Western Area
CHAMPVA
Other Field Offices Reporting to

Headquarters

Katie McCullough-Bradshaw: (202) 273-9836

Janice Lucas: (202) 273-9819

bducharme/rmeader Team A 4/8/98
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